

Potential Pain Points

We're working to make sure the transition to your new Greater Southern MLS Matrix system is as smooth as possible. However, upgrading your system may come with some drawbacks and unfamiliar territory. Please be aware of these potential pain points so you're well-prepared before your new system launches on 2/23.

- **Know where to login**

If you're currently logging in through your Association of REALTORS®' website, the place you go to log in to your MLS will change on 2/23. Simply go to <https://greatersouthernmls.com/> and click on the MLS LOGIN button in the top-right corner.

- **Saved searches will carry over, but some criteria may no longer be available**

The vast majority of saved searches will carry over seamlessly. A small amount of saved searches may change due to field names being different. Seamlessly converted saved searches will include the prefix of "(importedSS)". Make sure you review them for accuracy.

- **You will need to re-enable auto-emails**

Turn auto-emails back on for saved searches. Asterisks (*) beside names of searches indicate saved searches that did not come over entirely. Fully converted saved searches will appear with their original names and the prefix (importedSS), while auto-emails that carry over seamlessly will include the prefix "(importedAE)."

- **You will need to refresh your personal settings**

Many of your settings will not carry over into the new system. Use this as an opportunity to reset things you may not have touched in some time, like your email signatures, header and footer, portal profile, and CMA Cover Sheet.

- **Certain fields may change – be ready!**

One important example is Room Dimensions which will be removed entirely from the new system. Make sure you closely review the new system and [attend a no-cost online webinar](#) to learn about some of the changes.

- **Setup IDX Configuration**

This information will not carry over into your new system. See the Greater Southern MLS Resource Center for a helpful video on your IDX options.

- **Contact your agent website vendor**

If you have an agent website, we encourage you to contact the website vendor to ensure there is no disruption in service.